Resident Rewards Frequently Asked Questions

What are the benefits that come along with the program?

Verified residents will be able to purchase tickets for concerts and other Gillette Stadium events during designated sale windows. Additionally, they will have access to a variety of other organizational offerings, including the ability to download complimentary tickets to the Patriots in-stadium practice. Verified members of the Resident Rewards Program must use the email address they used when registering for the Resident Rewards Program when signing into their account in order to have access to these offers.

How and where do I sign up?

You can now sign up for the Resident Rewards Program <u>here</u>. Any questions on the sign up process can be directed to <u>FoxboroResidents@gillettestadium.com</u>.

When do signups close?

Signups will always remain open and enrollment will be rolling. Please note that any new signups taking place within three business days of a Resident Rewards Program offer will not meet the deadline to be eligible for that offer.

How many tickets can I purchase at a time?

The ticket limit will be set on an event-by-event basis and will be sold first-come, first-serve. Management reserves the right to limit or cancel purchases at any time.

I am a Foxborough Season Ticket Member/Foxborough Waitlist Member. Does that mean I am automatically enrolled in the Resident Rewards Program?

No. The Resident Rewards Program is a distinct program, operated separately from Foxborough Season Ticket Member and Foxborough Waitlist Member offerings and amenities. In order to be eligible for Resident Rewards Program opportunities, you must provide proof of your Foxborough residency and fill out all required fields, including submitting images of both your photo ID and a piece of mail containing your name and Foxborough address, here. The reason for this extra level of identification is due to the exclusive nature of these Resident Rewards Program offers and the corresponding need to verify only current Foxborough residents receive these offers.

Can I share tickets with non-Foxborough residents?

The intention of the Resident Rewards Program is to provide Foxborough residents and their loved ones with access to a variety of organizational offerings. That being said, Foxborough residents are permitted to purchase tickets for out-of-town family and friends. Please note that management reserves the right to limit or restrict ticket orders at any time we feel are running counter to the objective of the Resident Rewards Program.